

**ONIX**  
Smart Choice



Dual SIM  
Big Button Mobile Phone

Model Number: AMPS-214



N13275

**AFTER SALES SUPPORT**

**AUS** 1300 886 649

[www.tempo.org](http://www.tempo.org)

Model: AMPS-214 Product Code: 49143 04/2015

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# General Safety Instructions

**Read this manual thoroughly before first use and keep it in a safe place for future reference**, along with the completed warranty card, purchase receipt and carton. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to.

## Handling and maintenance

- **Water:** Ensure that this product does not get wet. Protect it from water splashes, rain, excessive humidity and sweat. Contact with water will cause the phone to short-circuit, corrode or cause electric shock. Do not use it where it can fall into water (such as near a pool, pond, bath etc.). Do not use it with wet hands. Do not immerse it in water. Do not turn it on if it is wet. Do not try to dry it in a microwave oven.
- **Handling:** To avoid damaging the phone, battery or charger, do not drop it or shake it vigorously as this may cause device or battery failure, fire or explosion.
- **Repair:** This device is a high precision electronic product. It contains no user-serviceable parts inside. Do not try to dismantle, modify or repair the device or charger yourself. Any modifications could void your warranty.

## Usage environment

- **Environment:** Do not use this product where it is excessively hot, cold, dusty or humid, or where it is exposed to strong magnetic fields or long periods of sunshine. Exposure to very low or very high temperatures may cause device or battery failure, fire or explosion.
- **Heat sources:** Do not leave the product near any heat sources, stoves, ovens or other appliances (including amplifiers) that produce heat.
- **Interference:** Do not use the phone near other electronic devices that use radio frequency signals. Avoid using it within a 15cm range of a pacemaker (if you have a pacemaker, do not carry the phone in a breast pocket).

# General Safety Instructions

## Safety

- **Road safety:** Obey all local laws and regulations on the use of mobile devices in the area where you drive. Give full attention to driving and the road. Keep your hands free to operate the vehicle at all times; use hands-free operation or an earpiece if phone usage is required.
- **Health facilities:** Observe relevant rules or regulations regarding mobile phone use in health facilities. Turn off the phone in the vicinity of medical devices and wherever directed to do so by posted signs. Mobile phone radiation may interfere with pacemakers, hearing aids and other medical equipment.
- **Aircraft:** Turn off the mobile phone when boarding an airplane in order to avoid interference with aircraft radio signals.
- **Magnetic equipment:** Stay away from magnetic equipment to avoid the risk of interfering with or erasing the information stored on the device.
- **Volume:** Always select an appropriate volume when using the music or video function; it should not be too loud when using earphones.
- **Explosive environments:** Turn off the phone in blasting areas and in any potentially explosive environment (such as at a petrol station or other refuelling points).
- **Back-up:** To avoid loss of data, we recommend always backing up any important information, especially before upgrading the hardware. We assume no liability for any damage and/or data loss due to lack of back-up.
- **Flashlight:** Do not use the flashlight close to the eyes of people or pets.

## Accessories

- **Accessories:** Only use the device with the Micro USB cable and battery charger supplied. Use of other accessories not recommended in this manual may cause damage to the unit and void your warranty.

# General Safety Instructions

- **Battery charger:** Only use the charger provided. Do not use the phone while it is charging. Do not drop or cause an impact to the charger.
- **Battery handling:** Do not expose the battery to high temperatures. Take care when handling a charged battery, particularly when placing it inside your pocket, purse or other container with metal objects.
- **Damage:** Do not use the charger if the cable or plug are damaged. In case of damage, contact the after sales support line for advice.
- **Disconnect:** Grip the plug when disconnecting the charger; do not pull on the cord.
- **Memory card:** Always handle the phone's memory card(s) with care. Protect the card(s) from static electricity and strong shocks.

## Usage conditions and restrictions

- **Packaging:** Plastic packaging materials can present a suffocation hazard for young children and babies. Keep all packaging materials out of children's reach and dispose of them safely.
- **Personal usage:** Do not use this product for anything other than its intended purpose, and only use it as described in this manual.
- **Restricted usage:** The equipment is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the equipment by a person responsible for their safety.
- **Children:** This phone is not a toy. Keep the phone, battery and charger away from young children. Supervise young children when the phone is going to be used by or near young children.
- **Cleaning:** Clean the housing of the device lightly with a dry cotton cloth. Do not use alcohol, thinners, benzene or any other chemical cleaning solutions.

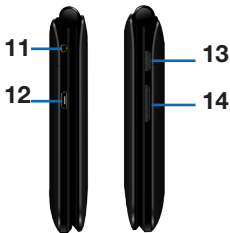
# General Safety Instructions

- **Lost phone:** We recommend you inform your telecommunications service provider to block your SIM card(s) when your phone is lost. You may also want to ask them to block the phone's IMEI number(s), these are printed on a label inside the phone underneath the battery. (Alternatively, the number(s) will be included on a label with the packaging.) Please note down these numbers so you have them handy in case your phone is lost.
- **Disposal:** When discarding this device, observe local regulations and dispose of it appropriately for recycling. Never dispose of the battery in a fire. Contact your local authorities for advice on facilities.
- **Noncompliance:** We accept no liability for any damage caused by noncompliance with these instructions or any other improper use or mishandling.

# Product Overview



- 1 Earpiece
- 2 Quick look screen
- 3 Notification light
- 4 Call button
- 5 Front camera
- 6 Torch
- 7 End button
- 8 SOS button
- 9 Speaker
- 10 Microphone
- 11 3.5mm Headphone jack
- 12 Micro USB port
- 13 Torch button/  
Sound booster button
- 14 Volume up/down button



# Product Overview (Cont.)



- 1 Micro SD card slot
  - 2 SIM card 2 bay (2G only)
  - 3 Speaker
  - 4 SIM card 1 bay
  - 5 Battery bay
- 8 Left / right / up / down direction button
  - 9 Left selection button
  - 10 Call button
  - 11 Speed dial buttons
  - 12 Number buttons
  - 13 Star button
  - 14 Right selection button
  - 15 Enter button
  - 16 End / Power button
  - 17 # Hash button



# Getting Started

## Before first use

- Unpack the product but keep all packaging materials until you have made sure your new mobile phone is undamaged and in good working order. Plastic wrapping can be a suffocation hazard for babies and young children, so ensure all packaging materials are out of their reach.
- Unwind the charger cable to its full length and inspect it for damage. Do not use the charger if it or the cable are damaged. In case of damage, contact our after sales support line for advice on examination, repair or return of the damaged product
- Read this manual to familiarise yourself with the features and operating principles of your new mobile phone. Pay particular attention to the safety instructions on the previous pages.

## Inserting the SIM card(s) and battery

- To open the back of the phone, gently slide the back cover down, pushing with your thumb, then remove the cover.
- If the battery is in place (see opposite for location), remove it.
- Insert your SIM card into the SIM card slot lightly with the corner cutting of the card aligning to the notch of the slot and the gold plate of the card facing downward, until the SIM card cannot be further pushed in.
- Once the SIM cards (and memory card, if applicable) are securely in place, insert the battery (supplied) into the phone, making sure to align the pins with the contacts.
- Reinstall the back cover. It will lock into place.

# Getting Started (Cont.)

## Installing a Micro SD card

The micro SD card is a pluggable mobile storage card inside the mobile phone.

To install the micro SD card, insert the card into the card slot, ensuring the arrow is facing away from you and the gold plate of the card is facing downward. You will feel it softly slide into place.

## Charging the battery

The battery has been partially charged at the factory. To perform all functions, we recommend you fully recharge it as follows:

- Connect the battery charger to the phone's Micro USB port.
- Insert the plug of the battery charger into an electrical outlet and switch on power to the outlet.
- When the phone indicates a full charge (the battery status icon is located in the top right corner of the display), switch off power to the charger and disconnect the charger from the power point and the cable from the device.
- Follow the above charging procedure whenever your device indicates a low battery charge.
- Alternatively, you can connect the mobile phone to a computer and charge it via the supplied USB cable.

## USB Connection

- Using the supplied Micro USB cable, connect the mobile phone to your computer for charging.
- Alternatively, connect the USB cable to upload or transfer your files between your devices, or use your mobile data on your external device. Once connected, you will be prompted to choose either mass storage or USB tethering. Choose mass storage to transfer your files or USB tethering to use your mobile data on your other device when you are on the go.

# Basic Operations

## Basic operations

### Turning on

- Press and hold the End/Power button to turn on the mobile phone.
- If prompted, input the phone lock code and press the Enter/Select button. The original code is 0000 (this can be changed in your phone security settings – see page 23 for details).
- If a SIM pin is activated, input your pin and press the Enter/Select button. The SIM pin is provided by your network provider (see page 22 for further details).

### Display screen

- A few moments after it is turned on, the screen will display several icons indicating signal strength, SIM card(s) in use, sound mode, *Bluetooth* connection, keypad lock, battery status, date, time etc.
- The screen will turn off automatically after some time of inactivity. Press any button to illuminate the screen again.

### Turning Off

- Press and hold the End/Power button to turn off the mobile phone.

### Silent mode

- Press and hold the [ # ] Hash button to turn the phone to silent; press this button again to restore normal indoor mode.

### Dual SIM operation

- This phone can be operated with two SIM cards. If you have two SIM cards inserted, you will be prompted to choose a SIM card before you make a call or send a message.

### Date and time setting

- See page 21 for how to set the date and time.

# Basic Operations (Cont.)

## Menu

- Press the Left selection button to access the menu (menu operation instructions start on page 14).

## Names

- Press the Right selection button for a shortcut to the phone book.

## Redialling the last number

- In the home screen, press the Call button to show the recently dialled calls.
- Press the Up or Down direction buttons to select a number you want to dial and then press the Call button.

## Answering incoming calls

There are three options to answer an incoming call:

- When the flip cover is closed, double press the Call button on the cover to answer.
- Alternatively, open the flip cover to answer an incoming call.
- When the flip cover is already open and you receive an incoming call, press the Call button on the keypad to answer.

## Ending / rejecting incoming calls

- Press the End button to end the current conversation.
- To reject an incoming call, press the End button or the Right selection button.

**NOTE:** If the calling number exists in the Phonebook, the mobile phone will display the name of the caller. If the caller cannot be identified, the mobile phone will present the calling number only.

## Using options during a conversation

- Select Options during a conversation to pause, end the ongoing call, originate a new call, browse the phone book, view information, or perform other operations.

# Basic Operations (Cont.)

## Viewing a missed call

When you have missed a call, the missed call icon will appear on top of the display.

- To view the missed call, go into the menu, call centre, call history and choose missed calls. Then press the button again to select options and view the call details: date and time of the call and phone number.

## Input Method

This mobile phone provides multiple input methods, including English and numeric input. You can use these input methods when editing the phone book, short messages, files and so on.

### Icons for input methods

After you enter an edit window, such as a window for editing the phone book, short messages or the memorandum, an icon is displayed to indicate the current input method:

- Numeric input: "123"
- English input in upper case: "ABC"
- English input in lower case: "abc"

### Changing entry methods

- Press the [ # ] Hash button to switch between input methods.

### Numeric input

You can input numbers with the numeric input method.

- Press a number button to input the corresponding number.

### English input

- Each button is used to represent multiple characters. Quickly and continuously press a button until the character you want appears. Input the next character after the cursor moves.
- Press the [ # ] Hash button to switch between input methods.
- To clear wrong inputs, press the Right selection button.

### Inserting a symbol

- Press the [ \* ] Star button to enter the Select symbol interface, then use the direction buttons to select a symbol.

## Menu Operation

When the screen is unlocked, “Menu” will be shown in the bottom left corner of the display screen and “Names” in the right corner.

**NOTE:** When the phone has not been used for a while, press any button on the keypad, once, in order to display the Home screen.

- Press the Left selection button to display your menu options: Messages, Phonebook, Call Centre, Multimedia, SOS Settings, Settings, File Manager, Organiser, Services.
- Press the appropriate section of the Up/Down navigation button to select a menu option, then press the Left selection button to select OK and enter the menu.
- Press the Right selection button to select Back and go to the previous menu screen.

## Messages

The phone supports Short Messaging Service (SMS) and Multimedia Message Service (MMS). You can send text messages and manage the messages that you send and receive.

### Write message

- Enter this submenu item directly to write a new text message (SMS) or a multimedia message (MMS).
- Select Options for template use, adding contact info, input method (for example, by capital letter, small letter, numeric), picture, sound and video.
- Received messages are in the Inbox, saved messages in the Archive, sent messages in the Sent folder and drafts in the Drafts folder.

# Instructions (Cont.)

## Broadcast messages

Broadcast messages are messages that your network operator broadcasts to all users within a particular area, such as weather forecast and transportation conditions.

## Templates

Here you can select one of many SMS templates provided.

## Message settings

Here you can change your text message, multimedia message, or service message settings.

## Phonebook

The mobile phone can store up to 1000 telephone numbers. The number of telephone numbers that an SIM card can store depends on the storage capacity of the SIM card.

### Adding a new contact

- Select where you would like the new contact stored to. If two SIM cards are installed, you can select to which you would like to add it, or alternatively you can add it to your phone.
- After selecting the location, type in the name and number, and then select Option to Save or Cancel.

### Options

In the **Phonebook Settings** menu you can change your preferred storage, set up speed dial numbers and check the phone book memory status. You can also copy or move contacts from the phone to SIM memory and vice versa.

# Instructions (Cont.)

## Call Centre

### Missed calls

Here you can view a list of the latest missed calls.

**NOTE:** When the mobile phone indicates that some calls are missed, you can select View to enter the missed calls list. Navigate to a missed call and then press the Dial button to dial the number that originated that call.

### Dialled calls

Here you can view the latest dialled calls. Choose Dialled calls and then press the Left selection button to delete, save, call or edit the received call, or send a short/multimedia message to it.

### Received calls

Here you can view the latest received calls. Choose Received calls and then press the Left selection button to delete, save, call or edit the received call, or send a short message to it.

### Delete call logs

You can delete the latest call records. Choose Delete call logs and then select to delete all the numbers in the call history, or delete only the numbers in the missed calls list, the dialled calls list or the received calls list.

### Call timers

Choose call timers to view the last call time, the total time of all dialled calls and the total time of all received calls on each SIM and/or to reset all timers for each SIM card.

### Text msg. counter

Choose Text msg. counter to view the number of short messages sent and received. You can also reset the received and sent counter for each SIM card.



# Instructions (Cont.)

## **Call settings: SIM call settings**

### **Caller ID**

Here you can set caller ID as set by the network, hide the ID or send an ID.

### **Call waiting**

After you choose Activate, the mobile phone will contact the network. A moment later, the network will make a response and send a message to acknowledge your operation. If the call waiting function is activated, the network will alert you and the mobile phone screen will display the incoming call number if others are calling you while you are already in a conversation.

### **Call divert**

This network function enables you to forward incoming calls to another number you have previously specified based on the condition you choose.

### **Call barring**

The call barring function enables you to bar calls as needed. When setting this function, you need to use a network barring code, which can be obtained from the network operator. If the code is wrong, an error message will be prompted on the screen.

After selecting a call barring option, continue to select Activate or Deactivate. The mobile phone will prompt you to input the call barring code and then contact the network. A moment later, the network will make a response and send the operation results to the mobile phone.

### **Group list**

Here you can add, delete or edit a group list.

# Instructions (Cont.)

## **Call settings: advanced settings**

### **Blacklist**

Here you can add certain numbers to a blacklist for callers who you do not want to reach you.

### **Auto redial**

Set it to On or Off to enable or disable auto redial. Set to On, the mobile phone will automatically redial the number a moment later if the called party does not reply. In the auto redial period, you cannot dial other numbers. To end the auto redial process, press the End button.

### **Call time reminder**

Here you can set a single or periodic tone in a call to help you keep track of your calling time.

### **Auto quick end**

This menu will end your call automatically based on a specified predefined time. You can set this to On or Off and set a time (1-9999 seconds).

### **Reject by SMS**

Reject an incoming call and send a short message to the caller.

### **Connect notice**

You can set this to On or Off to notify you when the call is connected.

### **Answer mode**

Here you can select an answer mode as per your need.

# Instructions (Cont.)

## Multimedia

### Camera

The phone is equipped with a camera, which supports the photographing and video recording functions. Pictures and videos will be saved in the file system of the phone or the memory card.

Roll the phone to align the camera to the view and then press OK to capture photos. In the capture interface, press the Up or Down direction button to switch between camera and video; press the Left or Right direction button to zoom in and zoom out.

### Video recorder

This function enables you to record videos. In the capture interface, press the Left or Right direction button to zoom in and zoom out; press OK to start recording.

### Photo editor

Here you can edit your pictures.

### Audio player

Use this function to play audio files. Press the direction button to control the playing process of the audio player, as follows: Press Up to play/pause; press Down to stop; press Left/Right to switch to the last/next track.

**NOTE:** Only audio files in the My Music folder will be listed and played.

### Video player

Use this function to play video files. Press the direction button to control the playing process of video player, as follows: Press the Enter button to play/pause; press and hold Right to fast forward; press and hold Left to rewind.

In the video player interface, press [ \* ] to view full screen and press [ # ] to go back to normal screen mode.

**NOTE:** Only videos in the Videos folder will be listed and played.

# Instructions (Cont.)

## Images

Here you can view captured images on the phone or set one as your wallpaper, screen saver or caller picture.

## Sound recorder

The phone supports WAV and AMR sound file formats. The AMR format takes the compression algorithm, so in the same memory condition, it has longer recording time than WAV.

After accessing the sound recorder, press the Left selection button to perform the following operations:

**New record:** Select this function to record a new file.

**List:** Recorded files are listed in this menu.

**Settings:** Select this function to set storage, position, format and audio quality for recorded files.

## FM radio

You can use the application as a traditional FM radio with automatic tuning and saved channels.

In the FM radio interface:

Press the Up or Down button to adjust the volume. Press OK to play/pause the playing process of the current channel.

Use the Left selection button to check the channel list, do manual and auto search settings or set the unit to record your favourite radio show.

## SOS Setting

This feature allows you to program 5 numbers for emergency use. When activated, the phone will automatically send default short messages to all numbers and then call the numbers until one of them answers.

**SOS mode setting:** Select On to enable or Off to disable.

**SOS message:** Edit the default message that will be sent.

**Set SOS numbers:** Set up to 5 numbers as recipients of your SOS message and calls.

# Instructions (Cont.)

## Settings

### Boost

Here you can set the boost function to On or Off to enhance the sound volume.

### Family numbers: speed dialling

Here you can program three numbers for speed dialling. After you have set these numbers, simply press and hold the M1, M2 or M3 buttons to make a call to the programmed numbers.

### User profiles

The mobile phone provides multiple user profiles so that you can customise some settings to adapt to the specific events and environments. Via this menu you can set up ringtones, tones, vibrations and volumes for different functionalities.

Customise the user profiles according to your preference and then activate the user profile. The user profiles fall into five scenarios: General, Silent, Meeting, Outdoor and My Style. When you insert an earpiece to the mobile phone, the mobile phone automatically enters the Headset mode.

### Dual SIM settings

Dual SIM refers to the phone's two SIM card slots. In this setting you can set whether to have both SIM cards active at the same time, or choose only one to be active.

### Phone settings

**Time and date:** Here you can set the date and time format and associated details.

**NOTE:** If you remove the battery from the mobile phone, or if the battery energy was exhausted a long time ago, you may need to reset the date and time.

**Schedule power on/off:** Set the time when the mobile phone will be automatically powered on or off.

**Language:** Select the language for the mobile phone.

# Instructions (Cont.)

**Pref. input method:** Select your preferred input method as needed.

**Display settings:** Set wallpaper, screen saver, power on/off animation, etc.

**Shortcuts:** Customise the shortcut functions of the Up, Down, Left and Right direction buttons. In the standby interface, you can press a direction button to directly enter the function menu corresponding to that button.

**Auto update time:** Activate/deactivate this function as per your need.

**Flight mode:** When this function is engaged, it will suspend many of the device's signal transmitting functions, such as disabling the device's capacity to place or receive calls or text messages, while still permitting use of other functions that do not require signal transmission (such as games, built-in camera, MP3 player).

**Signal LED:** Enable or disable the signal for the notification light.

**LCD backlight:** Customise the display brightness and screen time-out (sleep counter).

## Network settings

Use this menu to configure your network selection, preferences, service selection and see your network configuration information.

## Security settings

Choose this menu to set up security on your SIM(s) and phone.

### SIM security

**PIN lock:** To activate a PIN lock, you need to input the correct PIN code. If you set the PIN lock to On, you need to input the PIN each time you power on the mobile phone. In case you input a wrong PIN for three consecutive times, you need to input the PIN

# Instructions (Cont.)

Unlocking Key (PUK). The PUK is used to unlock and change the locked PIN. To obtain the PUK, contact the network operator.

**Change PIN:** Use this setting to change the PIN code of the SIM card.

**Change PIN2:** Use this setting to change the PIN2 code of the SIM card.

## Phone security

**Phone lock:** This setting enables you to lock/unlock the phone, or to enter a password to switch on or off the phone. A password is required when the phone is locked. The password must be 4 to 8 digits.

**Change password:** Use this setting to change the phone password.

## Connectivity

**Data account:** Select the desired network account.

**Internet tethering:** Here you can share your phone data.

## Restore factory settings

Choose this setting to restore factory settings.

### NOTE:

- When restoring factory settings, all previous settings will be cleared and restored back to factory default settings.
- To avoid loss of data, we recommend always backing up any important information, especially before upgrading the hardware or restoring factory settings. We assume no liability for any damage and/or data loss due to lack of back-up.

## File Manager

Use this menu to access your files and folders in the phone storage or on your Micro SD card storage.

# Instructions (Cont.)

## Organiser

Use this menu to access your Calendar, Calculator, Tasks, Alarm Clock, Notes and Bluetooth setting.

**Calendar:** A time management tool to help you keep track of appointments and events in your personal schedule.

**Calculator:** A handy tool for basic mathematical tasks.

**Alarm:** Use this setting to set alarms and reminders.

**Tasks:** A handy tool to help with time management and goal setting.

**World Clock:** Use this setting to check the current time in different cities.

**Notes:** A handy tool for note-taking.

**Bluetooth®:** Use this setting to enable or disable *Bluetooth* Wireless Technology, pair the phone with other devices, change your *Bluetooth* name and other related functions.

## Services

Use this menu to use the internal web browser and surf through the internet. Open internet services and select Homepage to open a predefined homepage or bookmarks for bookmarked web pages. Use the search or input URL menu to enter a web address and surf the internet.



# Technical Specifications

<b>Display</b>	Dual screen Main: 2.4" Cover: 1.8"
<b>Resolution</b>	Main: 240 x 320 Cover: 128 x 160
<b>Internal memory</b>	128MB
<b>RAM</b>	64MB
<b>Battery</b>	800mAh
<b>Bluetooth</b>	Yes, 2.1+EDR
<b>SIM</b>	Dual SIM
<b>Frequency</b>	2G GSM/GPRS: 850/900/1800/1900
	3G WCDMA: 850/2100MHz
<b>Camera</b>	0.3MP Fixed focus
<b>Micro SD</b>	Supports up to 32GB
<b>I/O ports</b>	1 x Micro USB 1 x 3.5mm Headphone jack 1 x Micro SD card 2 x SIM card

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## Warranty returns

Should you for any reason need to return this product for a warranty claim, make sure to include all accessories with the product.

## Product does not work?

If you encounter problems with this product, or if it fails to perform to your expectations, make sure to contact our After Sales Support Centre on 1300 886 649 before returning it to the store for a refund.

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